

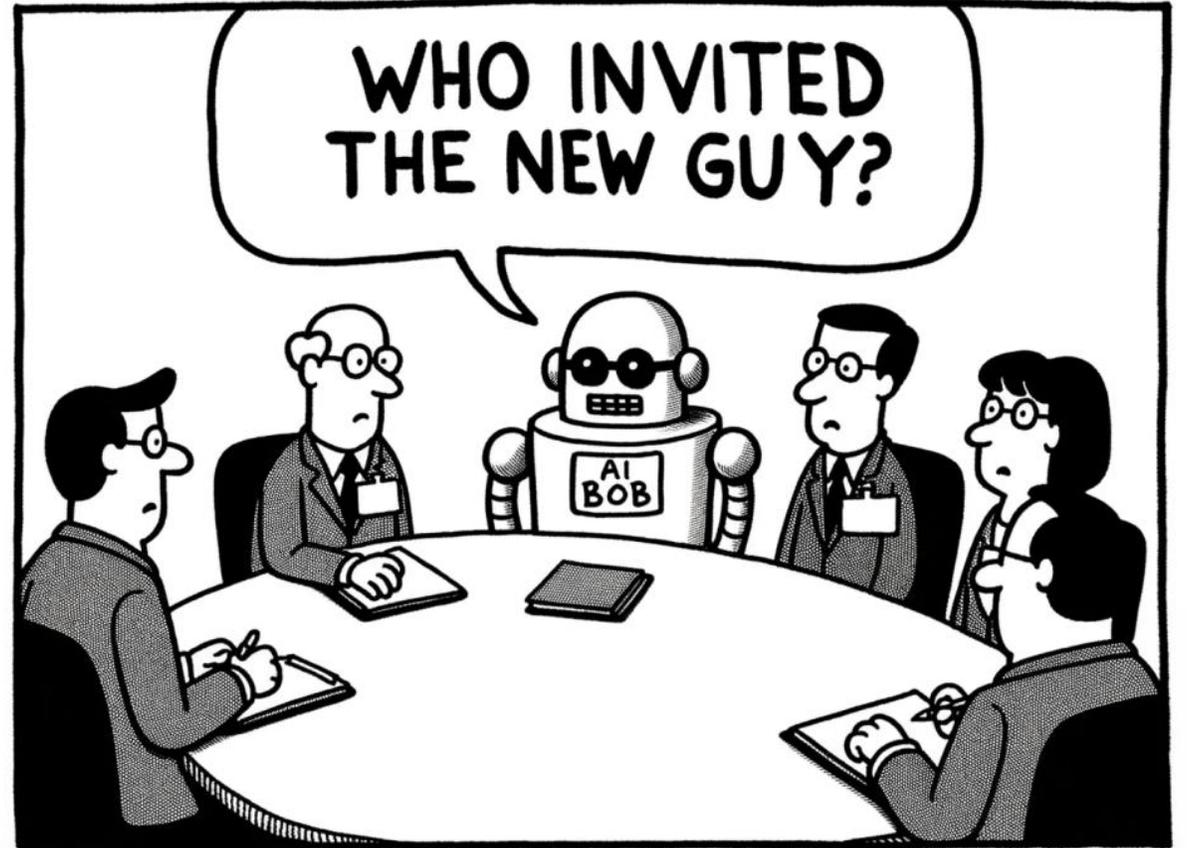
Operationalizing AI: Infrastructure to Agents

Unlocking Business Value at Scale

2026

Amit Nandi

AgentOps



Investment Banking

Large Quantitative Models (LQMs)

LQMs
Quantitative
Models

Investment Banking

Large Quantitative Models (LQMs) + Small Language Models (SLMs)

LQMs
Quantitative
Models

SLMs
Small Lang.
Models

Investment Banking

Large Quantitative Models (LQMs) + Small Language Models (SLMs) + RAGs

LQMs
Quantitative
Models

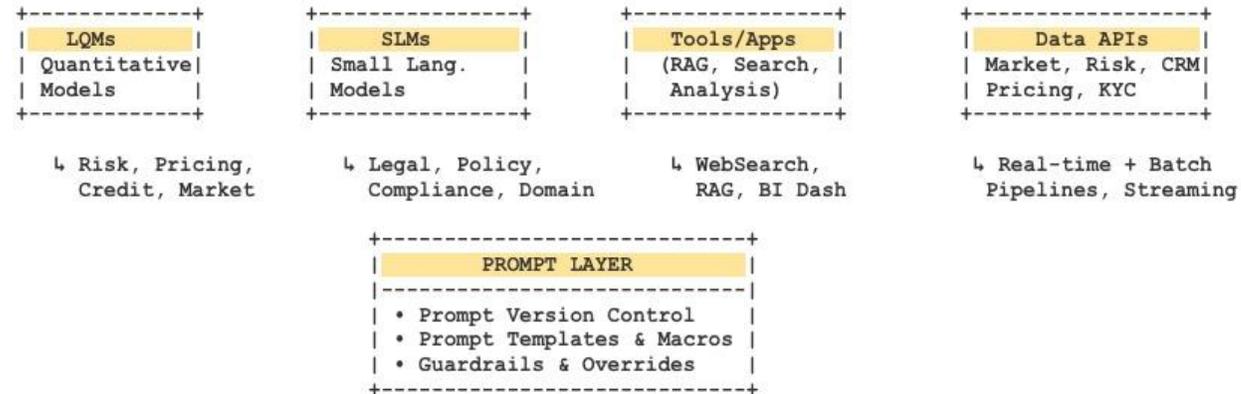
SLMs
Small Lang.
Models

Tools/Apps
(RAG, Search,
Analysis)

Data APIs
Market, Risk, CRM
Pricing, KYC

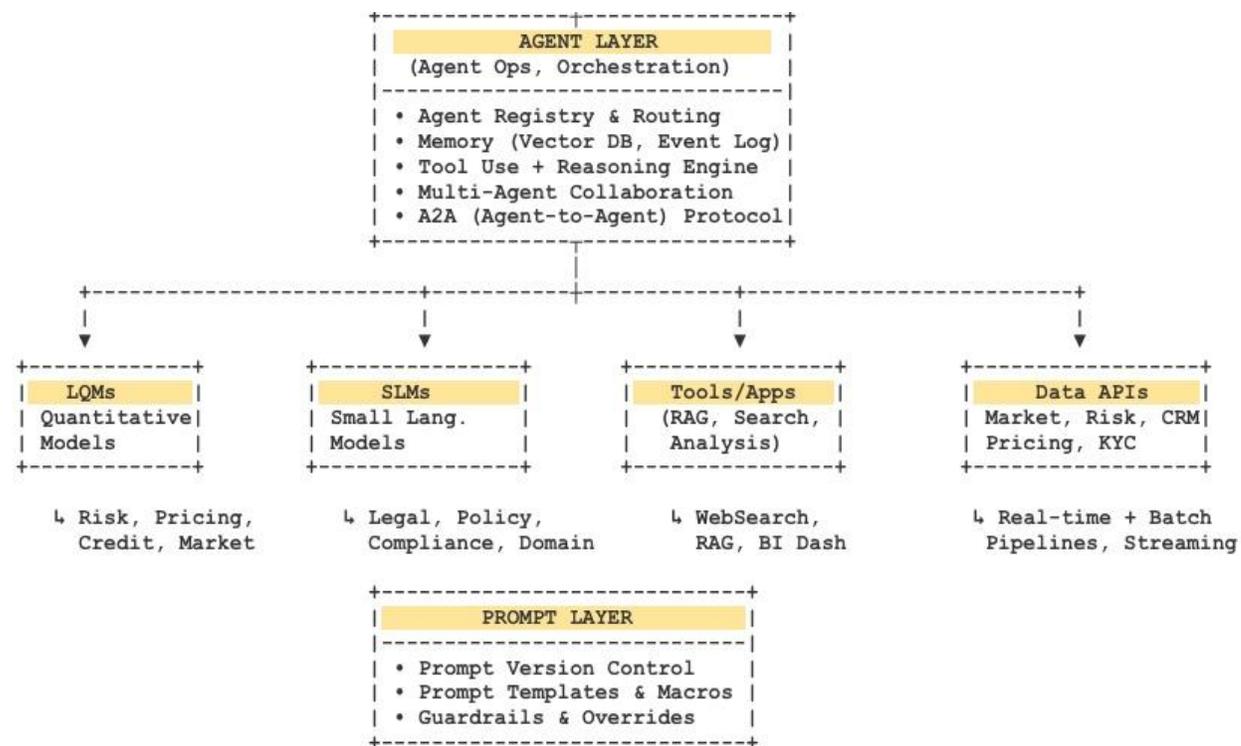
Investment Banking

Large Quantitative Models (LQMs) + Small Language Models (SLMs) + RAGs



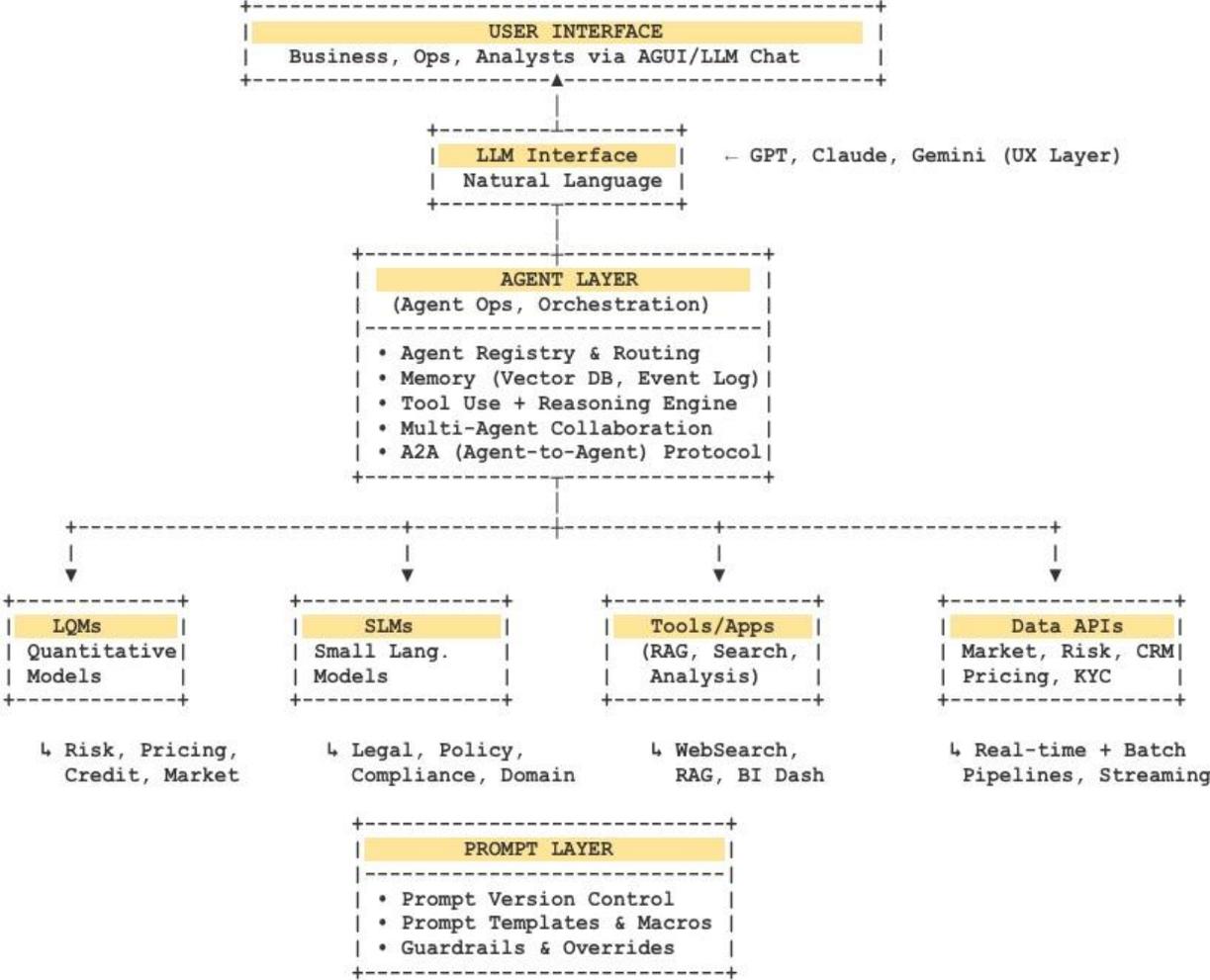
Investment Banking

Large Quantitative Models (LQMs) + Small Language Models (SLMs) + RAGs + Agents



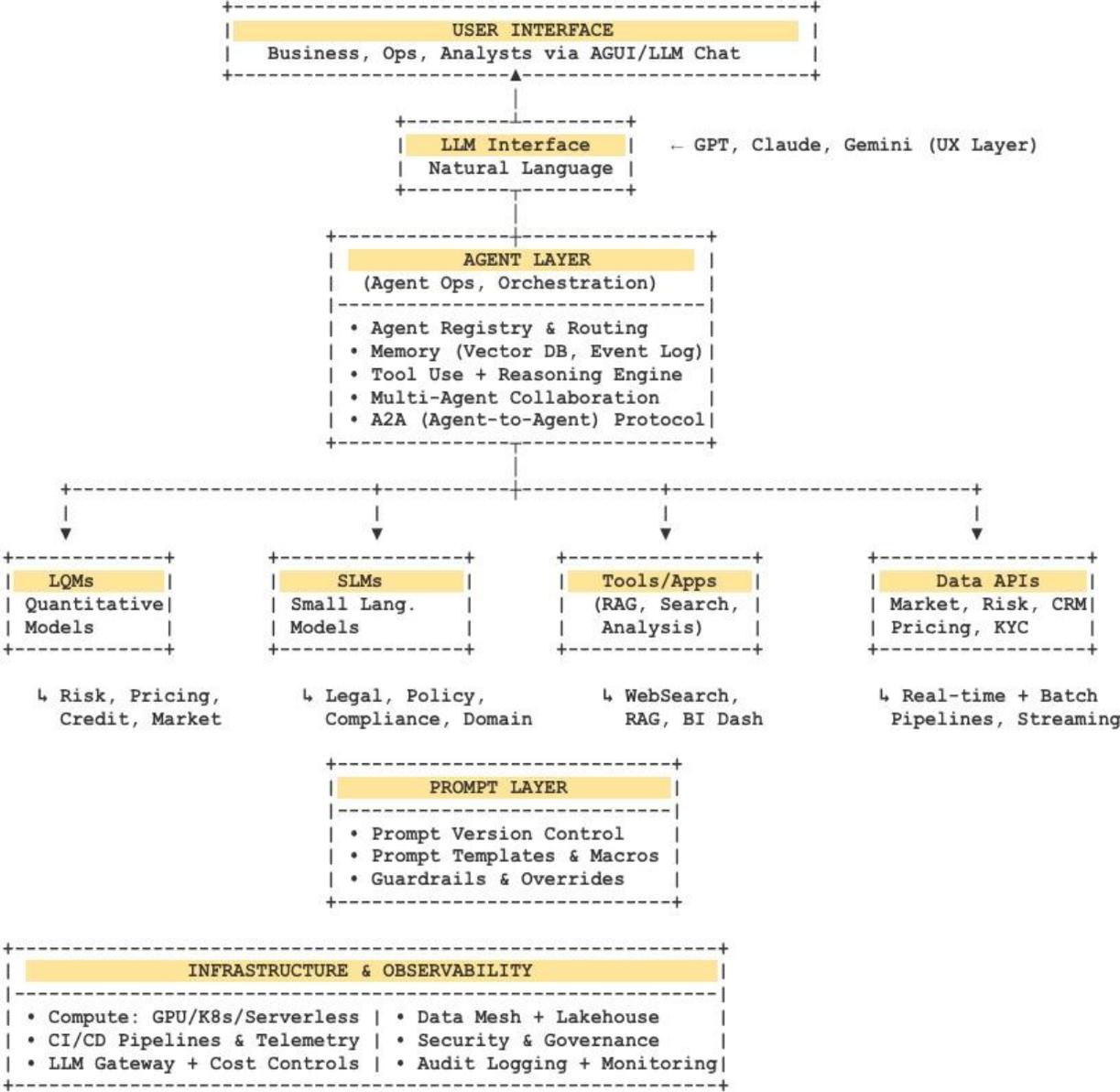
Investment Banking

Large Quantitative Models (LQMs) + Small Language Models (SLMs) + RAGs + Agents



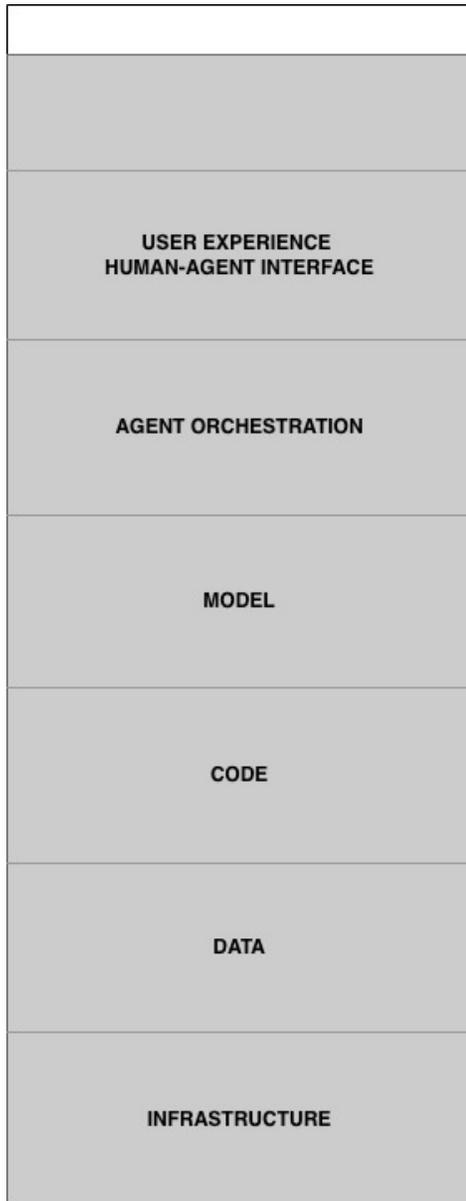
Investment Banking

LQMs + SLMs + RAGs Orchestrated by Agents



Scaling AI Operations: MLOps -> LLMOps -> AgentOps

Ops Framework



Scaling AI Operations: MLOps -> LLMOps -> AgentOps

Ops Framework

The 6 Dimensions of MLOps	
	MLOps
USER EXPERIENCE HUMAN-AGENT INTERFACE	<ul style="list-style-type: none">- Analysts & Traders Dashboards- Inferencing
AGENT ORCHESTRATION	<ul style="list-style-type: none">- N/A- Manual orchestration
MODEL	<ul style="list-style-type: none">- ML Models- Model Registry- Model Decay/Training
CODE	<ul style="list-style-type: none">- ETL Pipelines - CI/CD (Automation of ML Pipeline)- Orchestration (Apache Airflow, Temporal.io, Kubernetes)- API Services - API Gateway (Model, Agent Integration)
DATA	<ul style="list-style-type: none">- Data Lakehouse (Structured/Unstructured Data)- Feature Store (Real-time & Batch Features)- Data Pipelines (ETL, Preprocessing)
INFRASTRUCTURE	<ul style="list-style-type: none">- CPU/GPU Resources (DEV/TEST/PRE-PROD/PROD)- Cloud/On-prem Infrastructure (Elastic Compute, Kubernetes, GPU Provisioning)

Scaling AI Operations: MLOps -> LLMOps -> AgentOps

Ops Framework

The 6 Dimensions of AI/ML Operations

	MLOps	LLMOps
USER EXPERIENCE HUMAN-AGENT INTERFACE	<ul style="list-style-type: none">- Analysts & Traders Dashboards- Inferencing	<ul style="list-style-type: none">- LLM queries & drafting support- Prompt Library- RAGs
AGENT ORCHESTRATION	<ul style="list-style-type: none">- N/A- Manual orchestration	<ul style="list-style-type: none">- N/A- Basic workflows fallback logic
MODEL	<ul style="list-style-type: none">- ML Models- Model Registry- Model Decay/Training	<ul style="list-style-type: none">- LLMs, SLMs, Embeddings- Foundational Model Gardens LLMs
CODE	<ul style="list-style-type: none">- ETL Pipelines - CI/CD (Automation of ML Pipeline)- Orchestration (Apache Airflow, Temporal.io, Kubernetes)- API Services - API Gateway (Model, Agent Integration)	<ul style="list-style-type: none">- Prompt pipelines,- APIs
DATA	<ul style="list-style-type: none">- Data Lakehouse (Structured/Unstructured Data)- Feature Store (Real-time & Batch Features)- Data Pipelines (ETL, Preprocessing)	<ul style="list-style-type: none">- Text corpora, vectors- VectorDB (Embeddings, RAG)
INFRASTRUCTURE	<ul style="list-style-type: none">- CPU/GPU Resources (DEV/TEST/PRE-PROD/PROD)- Cloud/On-prem Infrastructure (Elastic Compute, Kubernetes, GPU Provisioning)	<ul style="list-style-type: none">- High-memory GPU clusters- Multi-GPU support for NLP & LLM

Scaling AI Operations: MLOps -> LLMOps -> AgentOps

Ops Framework

The 6 Dimensions of AI/ML Operations

	MLOps	LLMOps	AgentOps
USER EXPERIENCE HUMAN-AGENT INTERFACE	<ul style="list-style-type: none"> - Analysts & Traders Dashboards - Inferencing 	<ul style="list-style-type: none"> - LLM queries & drafting support - Prompt Library - RAGs 	<ul style="list-style-type: none"> - Full HITL integration, insights, overrides - AGUI, HITL, Agent-to-Agent
AGENT ORCHESTRATION	<ul style="list-style-type: none"> - N/A - Manual orchestration 	<ul style="list-style-type: none"> - N/A - Basic workflows fallback logic 	<ul style="list-style-type: none"> - Orchestration - Memory - Reasoning - Multi-agent coordination
MODEL	<ul style="list-style-type: none"> - ML Models - Model Registry - Model Decay/Training 	<ul style="list-style-type: none"> - LLMs, SLMs, Embeddings - Foundational Model Gardens LLMs 	<ul style="list-style-type: none"> - LQMs, SLMs, LLMs coordinated
CODE	<ul style="list-style-type: none"> - ETL Pipelines - CI/CD (Automation of ML Pipeline) - Orchestration (Apache Airflow, Temporal.io, Kubernetes) - API Services - API Gateway (Model, Agent Integration) 	<ul style="list-style-type: none"> - Prompt pipelines, - APIs 	<ul style="list-style-type: none"> - Agent workflows (A2A), tool adapters (MCP)
DATA	<ul style="list-style-type: none"> - Data Lakehouse (Structured/Unstructured Data) - Feature Store (Real-time & Batch Features) - Data Pipelines (ETL, Preprocessing) 	<ul style="list-style-type: none"> - Text corpora, vectors - VectorDB (Embeddings, RAG) 	<ul style="list-style-type: none"> - Live streams, knowledge stores, RAG
INFRASTRUCTURE	<ul style="list-style-type: none"> - CPU/GPU Resources (DEV/TEST/PRE-PROD/PROD) - Cloud/On-prem Infrastructure (Elastic Compute, Kubernetes, GPU Provisioning) 	<ul style="list-style-type: none"> - High-memory GPU clusters - Multi-GPU support for NLP & LLM 	<ul style="list-style-type: none"> - Multi-GPU, orchestration layer, persistent memory

Scaling AI Operations: MLOps -> LLMOps -> AgentOps

Ops Framework

The 6 Dimensions of AI/ML Operations			
	KEY FEATURES	OBSERVABILITY	GOVERNANCE
USER EXPERIENCE HUMAN-AGENT INTERFACE	<ul style="list-style-type: none"> - UX Dashboards (Real-time Metrics, Performance) - Human-in-the-loop (HITL) Interfaces - Agent-to-Agent (A2A) Communication - Agent-to-Human (A2H) Interaction (Chatbots, Assistants) 	<ul style="list-style-type: none"> - User Behavior Analytics - Model Feedback Tracking - UI/UX Monitoring 	<ul style="list-style-type: none"> - Ethical Usage Guidelines - Privacy Management for Users - Human-in-the-loop Audit Trails
AGENT ORCHESTRATION	<ul style="list-style-type: none"> - Orchestrates LQMs + SLMs workflows - Multi-Agent Coordination (Task Delegation, Temporal Workflows) - Memory management, reasoning, multi-agent collaboration - Fallback logic, Implements policies - Risk checks, and escalation thresholds - MCP / A2A / AGUI protocols 	<ul style="list-style-type: none"> - Agent Behavior Analytics - Agent Reliability Tracking - A2A - Agent 2 Human Monitoring - Tool Calling MCP - Token consumption 	<ul style="list-style-type: none"> - Agent Risk and Trust Guardrails - Explainability Audit Trails - Accountability Audit Trails - Kill Switch Activation
MODEL	<ul style="list-style-type: none"> - Model Registry (Versioning, Metadata) - Foundation Model Garden (Pre-trained models) - A/B Testing (Model Evaluation) - Continuous Model Training - Model Inferencing 	<ul style="list-style-type: none"> - Model Performance Metrics - Latency Monitoring - Model Stability 	<ul style="list-style-type: none"> - Responsible AI (Ethics, Transparency) - Explainability (Black-box Models) - Accountability for Model Behavior
CODE	<ul style="list-style-type: none"> - Infrastructure as Code (IaC) - ETL Pipelines - CI/CD (Automation of ML Pipeline) - Orchestration (Apache Airflow, Temporal.io, Kubernetes) - API Services - API Gateway (Model, Agent Integration) 	<ul style="list-style-type: none"> - Code Quality Monitoring - CI/CD Pipeline Monitoring - Error Tracking 	<ul style="list-style-type: none"> - Ethical Usage Guidelines - Privacy Management for Users - Human-in-the-loop Audit Trails
DATA	<ul style="list-style-type: none"> - Data Lakehouse (Structured/Unstructured Data) - Feature Store (Real-time & Batch Features) - VectorDB (Embeddings, RAG) - Data Pipelines (ETL, Preprocessing) 	<ul style="list-style-type: none"> - Data Quality Monitoring - Drift Detection - Anomaly Detection 	<ul style="list-style-type: none"> - Data Privacy and Security - Model Fairness & Bias Checking - Access Control (Data Permissions)
INFRASTRUCTURE	<ul style="list-style-type: none"> - CPU/GPU Resources (DEV/TEST/PRE-PROD/PROD) - Cloud/On-prem Infrastructure (Elastic Compute, Kubernetes, GPU Provisioning) 	<ul style="list-style-type: none"> - Performance Monitoring - Cost Tracking - Security (Access, Compliance) - SLA Management 	<ul style="list-style-type: none"> - Data Lineage - Model Lineage - Responsible AI (Fairness, Bias) - Guardrails (Model and Data Validation)

ML/AI People

Operations

Advance Analytics Team Data Lake



Data Engineer

Prepare & Ingest data building ETL pipelines



Data Owners

Manage data sharing and provide access

Data Science Team Experimentation & MLOps



Data Scientist

Create the best ML models to solve business problems



ML Engineer

Collaborate with DS to productionize ML

Platform Team Secure Cloud/Data/ML Platform



MLOps Engineer/Admin

Standardize CI/CD, user/service role, model consumption, testing and deployment methodology



Security

Assess data, user, and service access creating policies and guardrails



Architects/ SysOps Engineer

Standardize account infrastructure, connectivity, user roles implementation

Business Viz Dashboards, ML Adoption, & ROI



Business Stakeholder Product Owners

Define business problem, business KPIs, and make business decisions



Business Stakeholder Data & ML Consumers

Consumers of ML results from other BUs, driving business decision making

Risk & Compliance Approve & Review Models



Auditors/Risk & Compliance

Review models, data sources, code artifacts

ML/AI + LLMs + Agentic AI People

Operations

Advance Analytics Team Data Lake



Data Engineer

Prepare & Ingest data building ETL pipelines



Data Owners

Manage data sharing and provide access

Data Science Team Experimentation & MLOps



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MLOps Engineer/Admin

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Security & Architects

Assess data, user, and service access creating policies and infrastructure

Business Viz Dashboards, ML Adoption, & ROI



Business Stakeholder Product Owners

Define business problem, business KPIs, and make business decisions



Business Stakeholder Data & ML Consumers

Consumers of ML results from other BUs, driving business decision making

GenAI Application Team Integrate GenAI models in applications



Generative AI Developers

Select, test, evaluate the FM, filter inputs/outputs, and develop the generative AI application back-end (e.g. LangChain Experts)



AppDev/DevOps

Develop the front-end of the GenAI application

Labeler Team Data Preparation at Scale



Data Labelers/Editors

Label or edit billions of Data for FM models and hundreds of data for fine tuning interacting with data lake using a dedicated website

Data Science Team Extension Context Adaptation



Fine Tuners

Select the corresponding FM, evaluate the model & design the deployment method/infrastructure

Risk & Compliance Approve & Review Models



Auditors/Risk & Compliance

Review models, data sources, code artifacts

End-Users Consume Generative AI applications



Generative AI End-users

Consume Generative AI solutions as black box, share data and rate the quality of output



Prompt Engineers

Design the input/output prompts to adapt the solution to the context and test the initial version

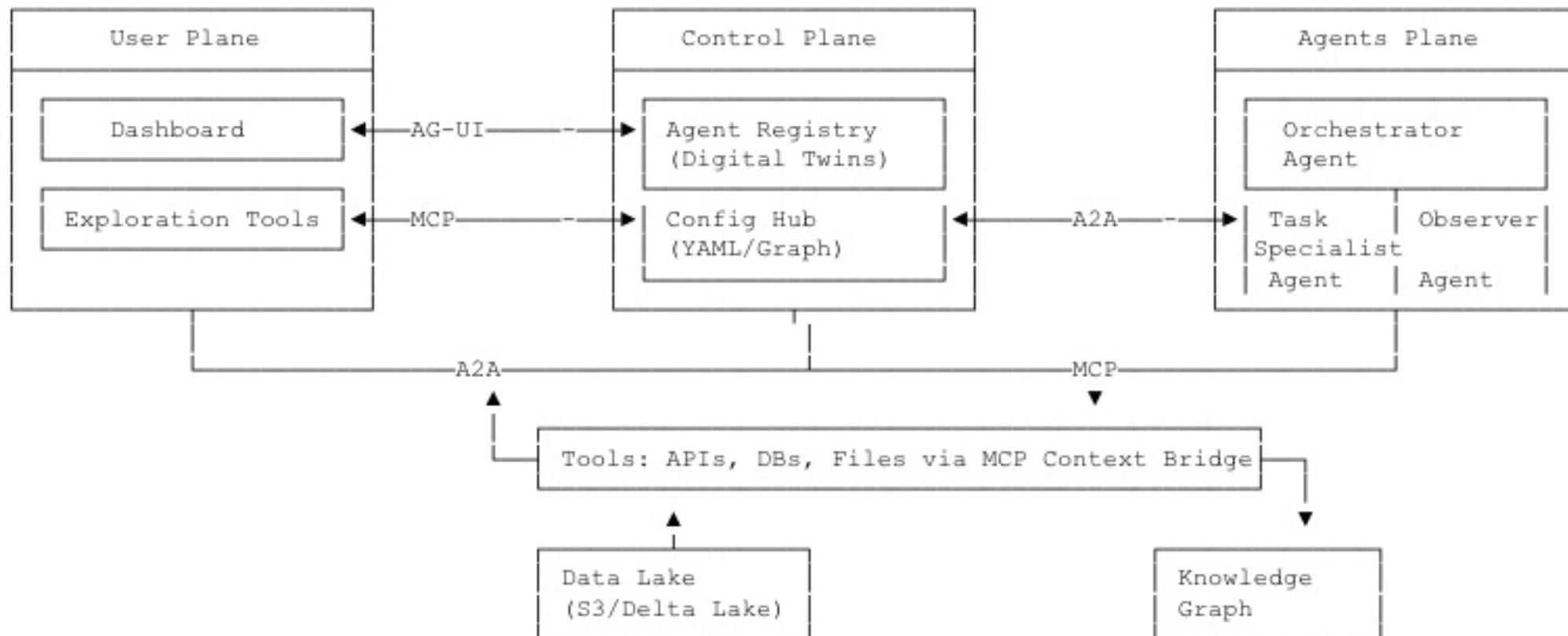


Prompt Testers

Test at scale the generative AI solution (back-end/ front-end) and feed their results to the prompt catalog

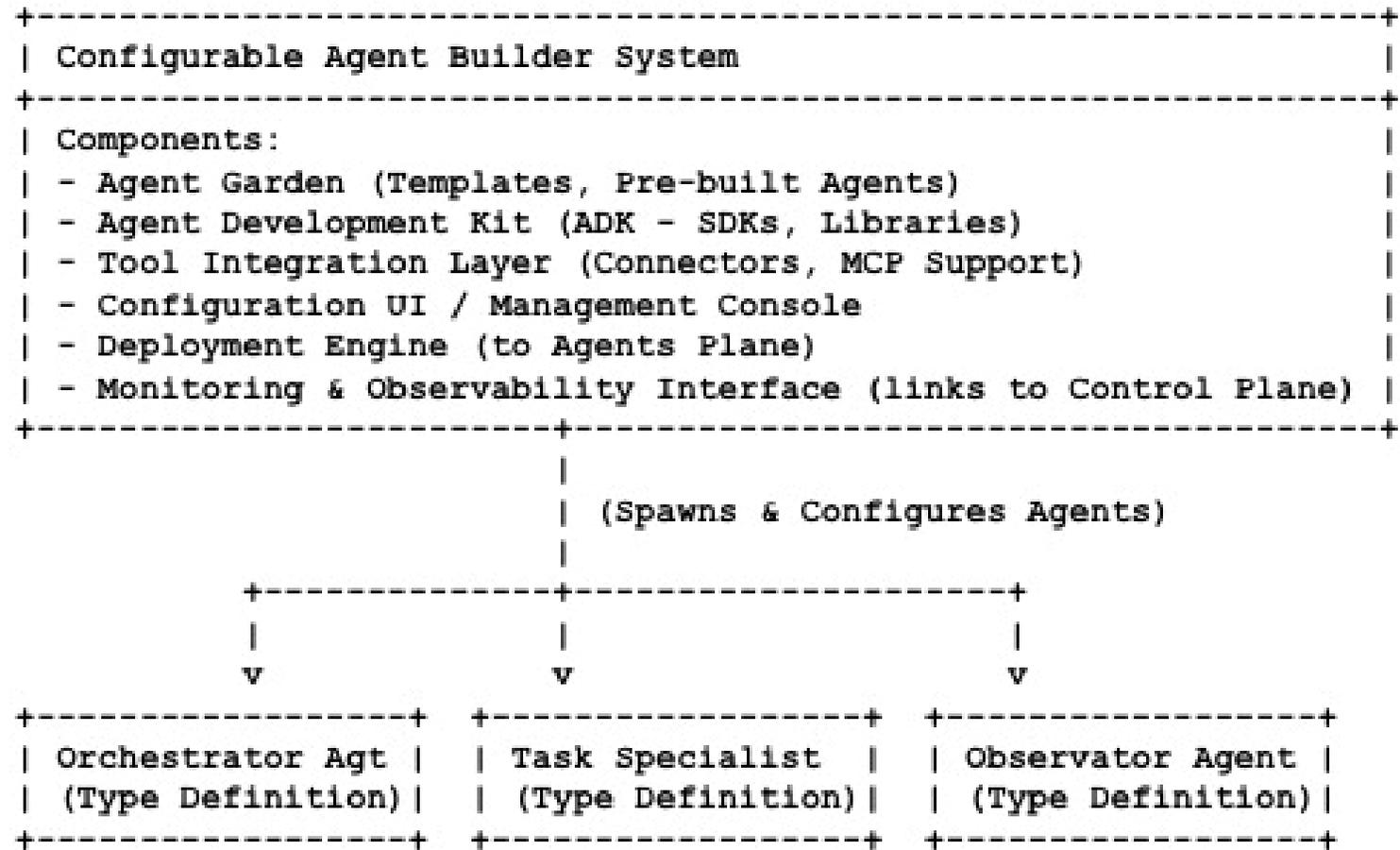
Agentic AI

User Plane - Control Plane - Agents Plane



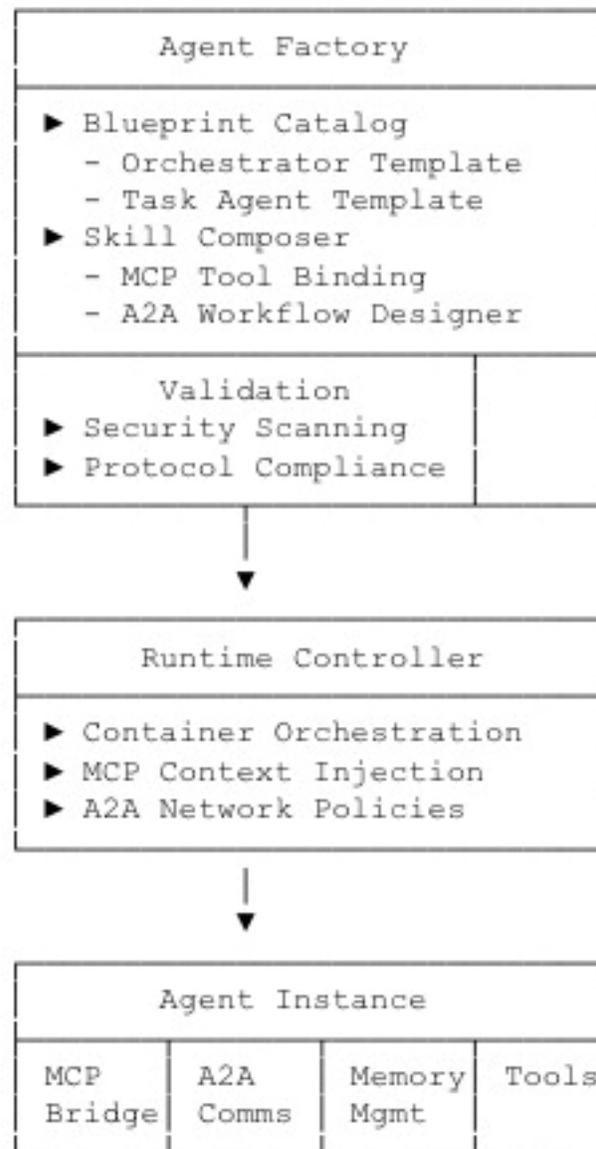
Agentic AI

Conceive - Craft - Customize - Control



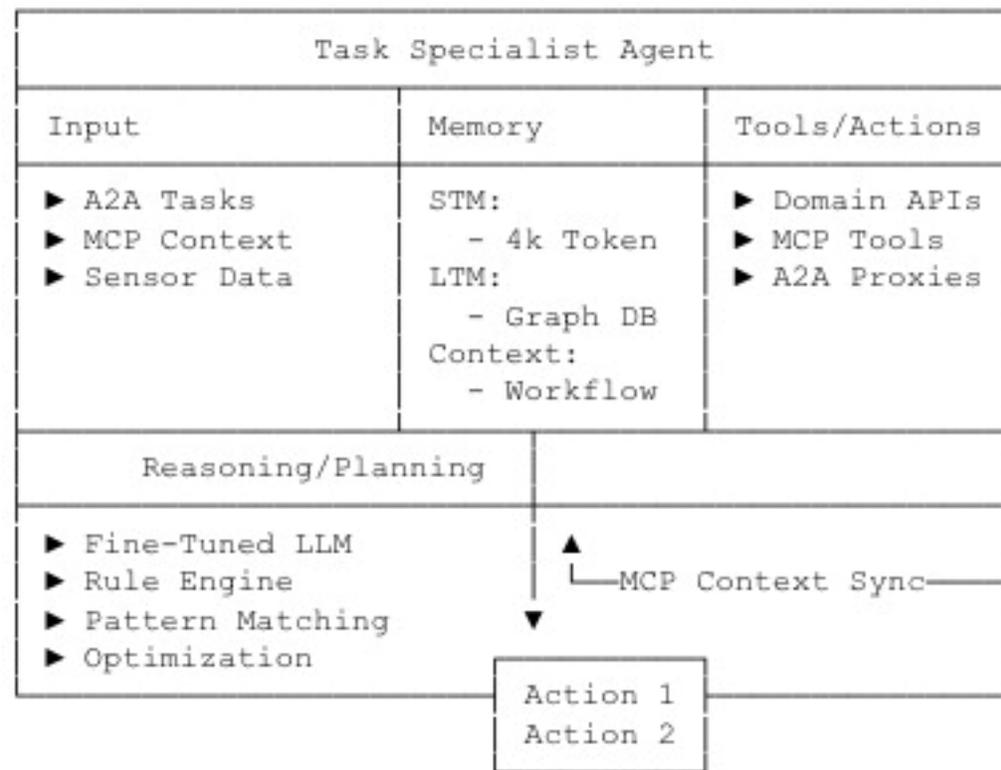
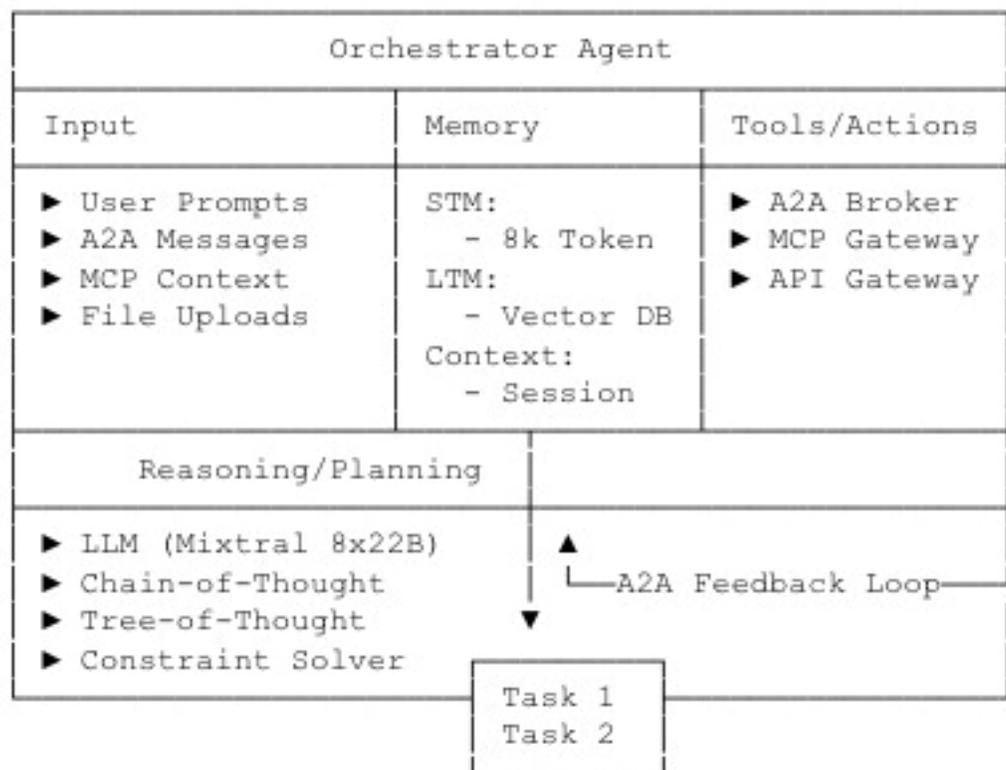
Agentic AI

Agent Factory



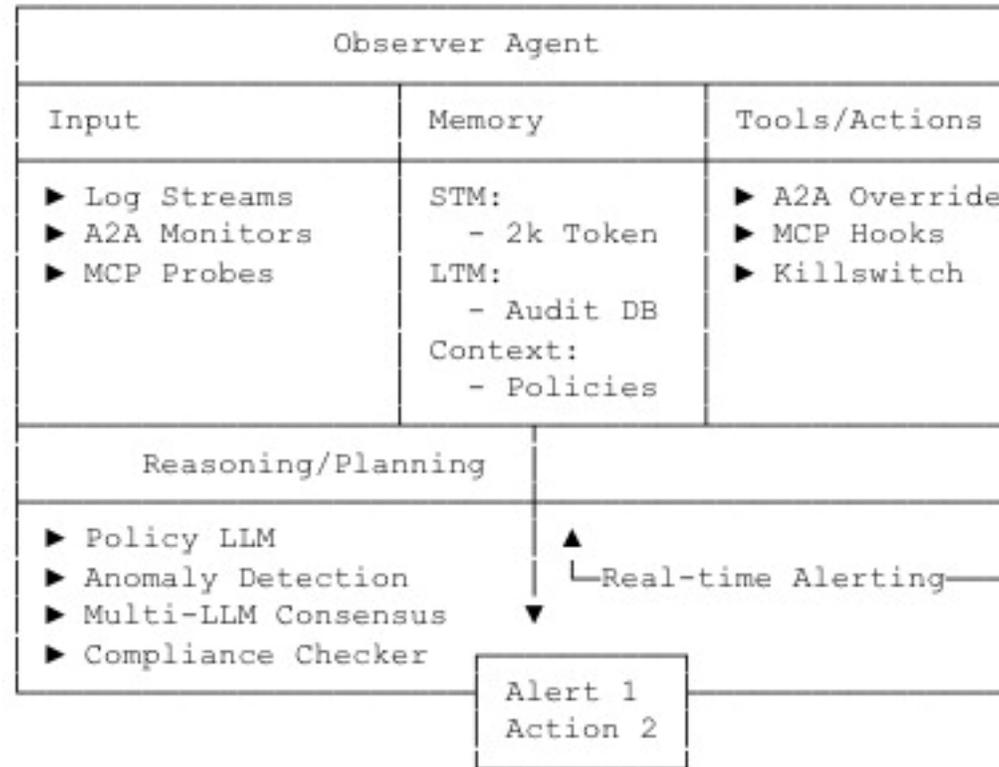
Agentic AI

Orchestrator Agents + Task Specialist Agents



Agentic AI

Observer Agents

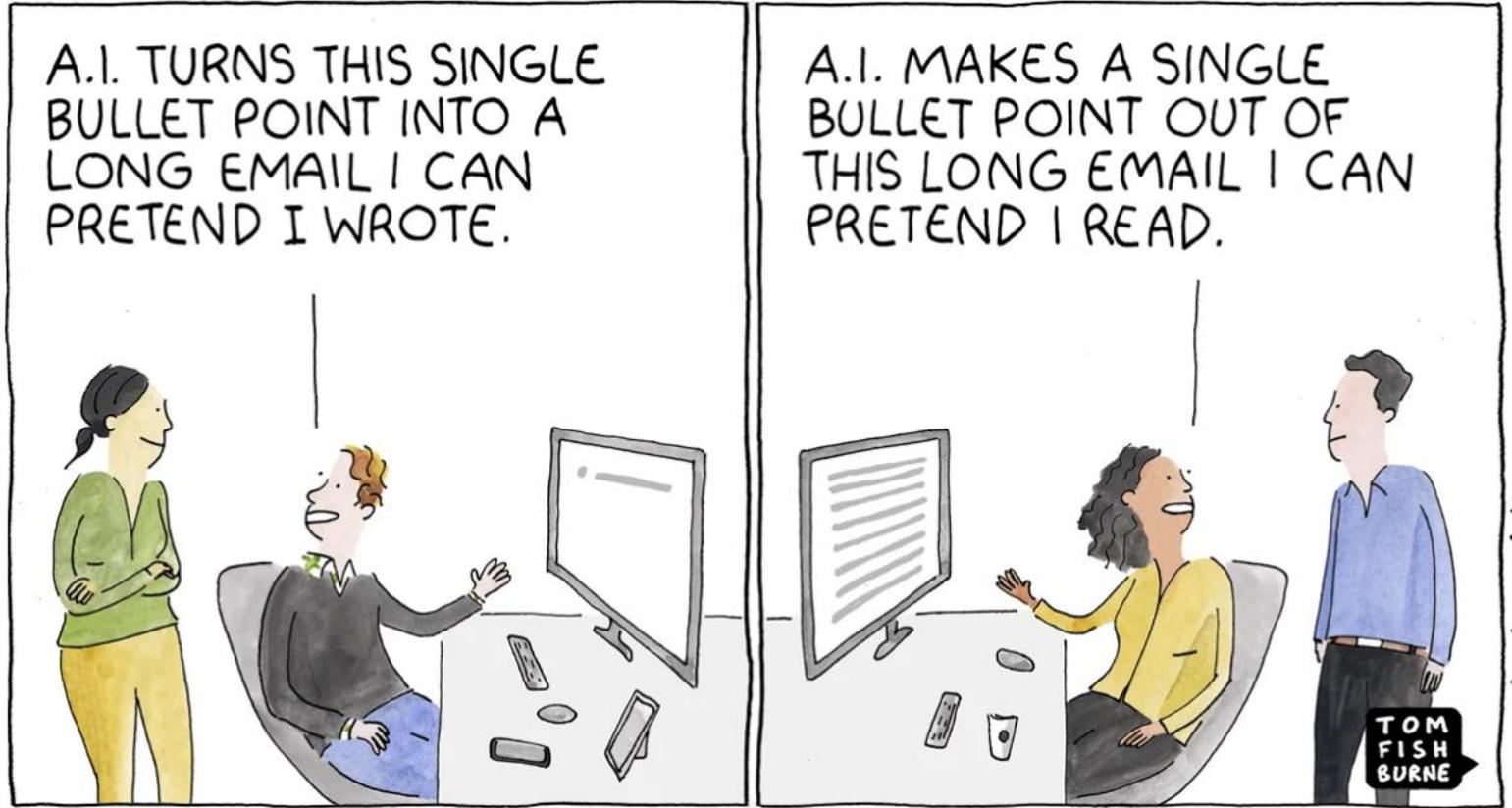


Agentic AI - From Infrastructure to Agents

Scaling for Business Value

+----- UX / Human Interface -----+	
	Users interact via LLM interface; insights, explanations, alerts presented
	Supports human-in-the-loop (HITL) and oversight on agent-driven actions
+----- Agent Orchestration Layer -----+	
	Orchestrates LQMs + SLMs workflows
	Memory management, reasoning, multi-agent collaboration, fallback logic
	Implements policies, risk checks, and escalation thresholds
+----- Model Layer -----+	
	LQMs: Quantitative models for pricing, portfolio, risk calculations
	SLMs: Task-specific language models (summarization, reporting)
	LLMs: Interface layer mediating user interaction and natural language querying
+----- Code / Orchestration -----+	
	Agent workflows: scheduling, retries, branching, tool adapters
	CI/CD pipelines for LQMs, SLMs, prompts, and agent rules
+----- Data Layer -----+	
	Structured market data, portfolio data, risk factors, document corpora
	Embeddings, RAG pipelines, feature stores
	Real-time streams integrated with agent memory and orchestration
+----- Infrastructure Layer -----+	
	Multi-GPU clusters for LQMs & LLM inference
	High-availability, low-latency compute for trading operations
	Observability, logging, and secure environment
+-----	

AI



AI powered Business

Thank You

AI/ML Ops Framework

USER EXPERIENCE /HUMAN-AGENT INTERFACE

Key Features	Observability	Governance
<ul style="list-style-type: none"> - UX Dashboards (Real-time Metrics, Performance) - Human-in-the-loop (HITL) Interfaces - Agent-to-Agent (A2A) Communication - Agent-to-Human (A2H) Interaction (Chatbots, Assistants) 	<ul style="list-style-type: none"> - User Behavior Analytics - Model Feedback Tracking - UI/UX Monitoring 	<ul style="list-style-type: none"> - Ethical Usage Guidelines - Privacy Management for Users - Human-in-the-loop Audit Trails

AGENT ORCHESTRATION LAYER

Key Features	Observability	Governance
<ul style="list-style-type: none"> - Orchestrates LQMs + SLMs workflows - Memory management, reasoning, multi-agent collaboration - Fallback logic, Implements policies - Risk checks, and escalation thresholds - MCP / A2A / AGUI protocols 	<ul style="list-style-type: none"> - Agent Behavior Analytics - Agent Reliability Tracking - A2A - Agent 2 Human Monitoring - Tool Calling MCP - Token consumption 	<ul style="list-style-type: none"> - Agent Risk and Trust Guardrails - Explainability Audit Trails - Accountability Audit Trails - Kill Switch Activation

MODEL LAYER

Key Features	Observability	Governance
<ul style="list-style-type: none"> - Model Registry (Versioning, Metadata) - Foundation Model Garden (Pre-trained models) - A/B Testing (Model Evaluation) - Multi-Agent Coordination (Task Delegation, Temporal Workflows) 	<ul style="list-style-type: none"> - Model Performance Metrics - Latency Monitoring - Model Stability 	<ul style="list-style-type: none"> - Responsible AI (Ethics, Transparency) - Explainability (Black-box Models) - Accountability for Model Behavior

CODE LAYER

Key Features	Observability	Governance
<ul style="list-style-type: none"> - Infrastructure as Code (IaC) - ETL Pipelines - CI/CD (Automation of ML Pipeline) - Orchestration (Apache Airflow, Temporal.io, Kubernetes) - API Services - API Gateway (Model, Agent Integration) 	<ul style="list-style-type: none"> - Code Quality Monitoring - CI/CD Pipeline Monitoring - Error Tracking 	<ul style="list-style-type: none"> - Ethical Usage Guidelines - Privacy Management for Users - Human-in-the-loop Audit Trails

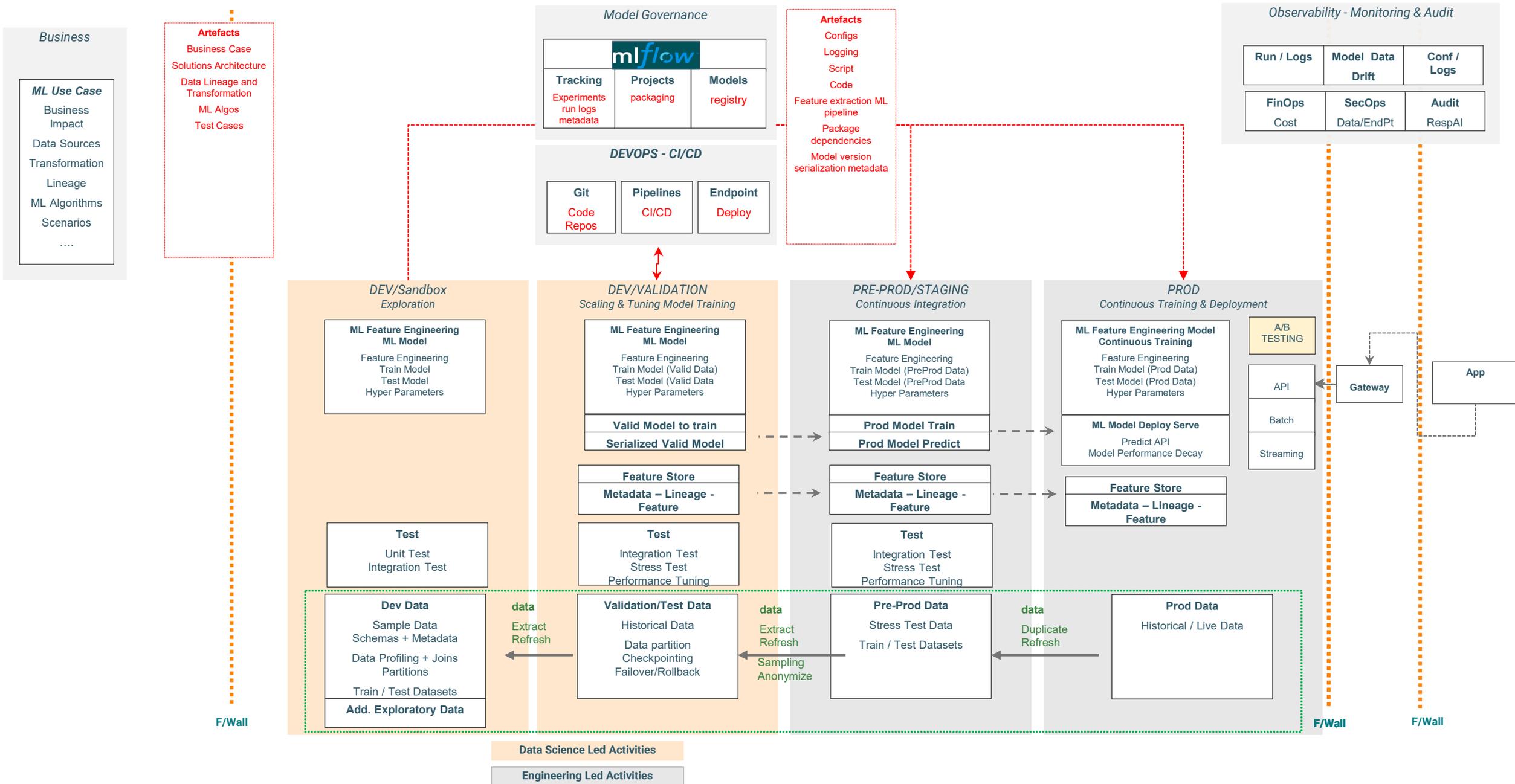
DATA LAYER

Key Features	Observability	Governance
<ul style="list-style-type: none"> - Data Lakehouse (Structured/Unstructured Data) - Feature Store (Real-time & Batch Features) - VectorDB (Embeddings, RAG) - Data Pipelines (ETL, Preprocessing) 	<ul style="list-style-type: none"> - Data Quality Monitoring - Drift Detection - Anomaly Detection 	<ul style="list-style-type: none"> - Data Privacy and Security - Model Fairness & Bias Checking - Access Control (Data Permissions)

INFRASTRUCTURE LAYER

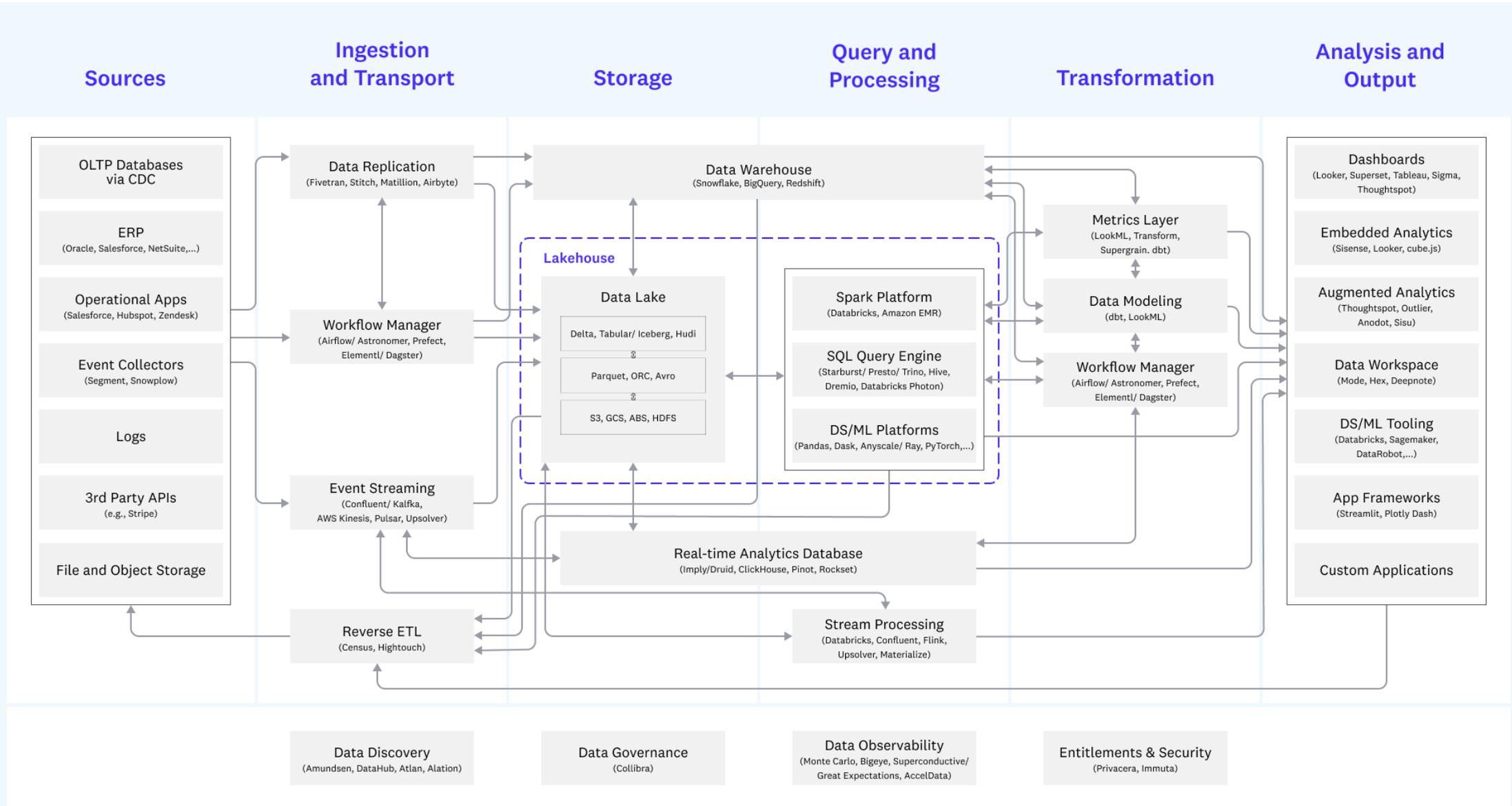
Key Features	Observability	Governance
<ul style="list-style-type: none"> - CPU/GPU Resources (DEV/TEST/PRE-PROD/PROD) - Cloud/On-prem Infrastructure (Elastic Compute, Kubernetes, GPU Provisioning) 	<ul style="list-style-type: none"> - Performance Monitoring - Cost Tracking - Security (Access, Compliance) - SLA Management 	<ul style="list-style-type: none"> - Data Lineage - Model Lineage - Responsible AI (Fairness, Bias) - Guardrails (Model and Data Validation)

MLOps - Road to Production



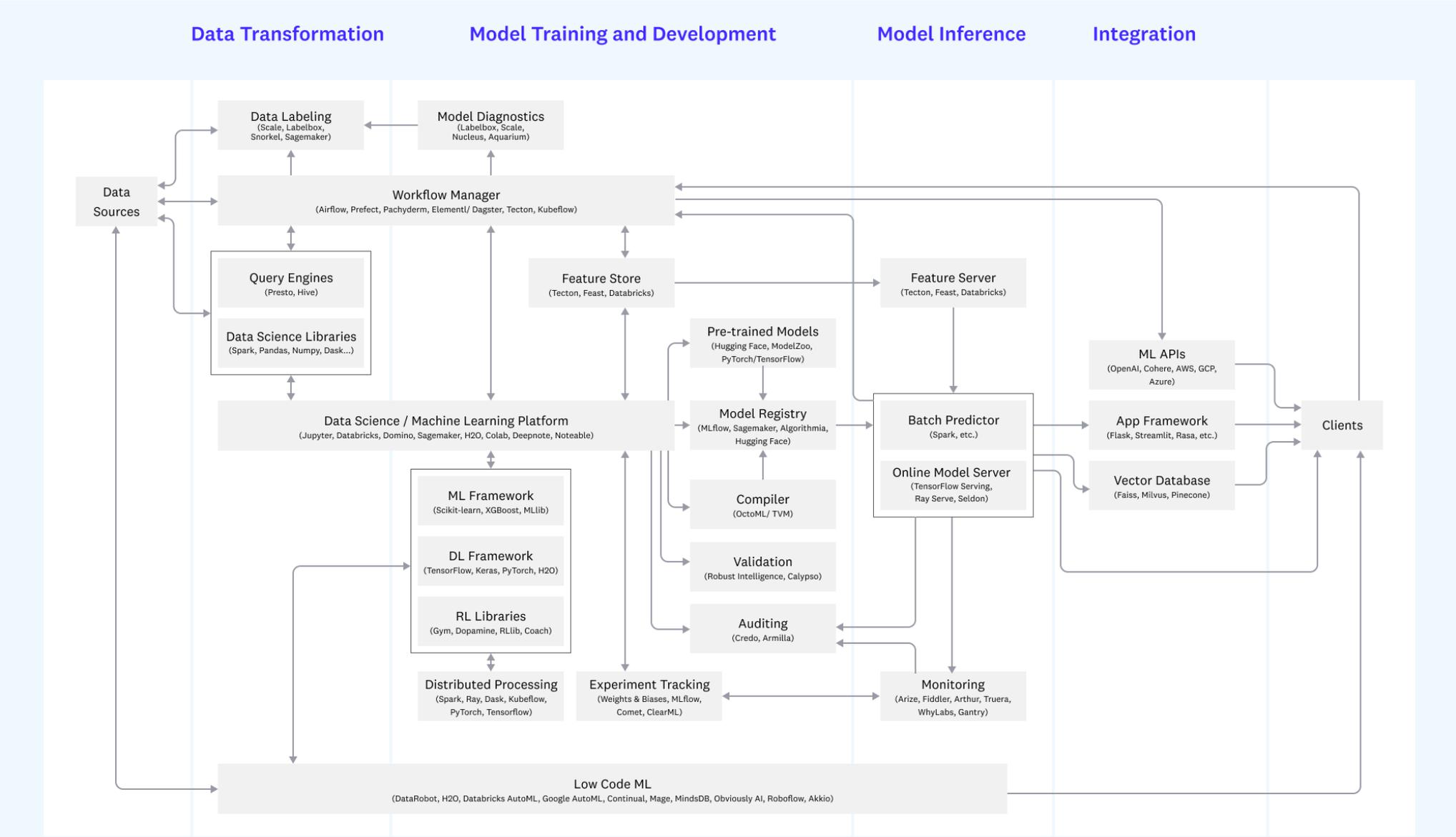
Data Platform

Orchestration - Catalogue - Observability - Security



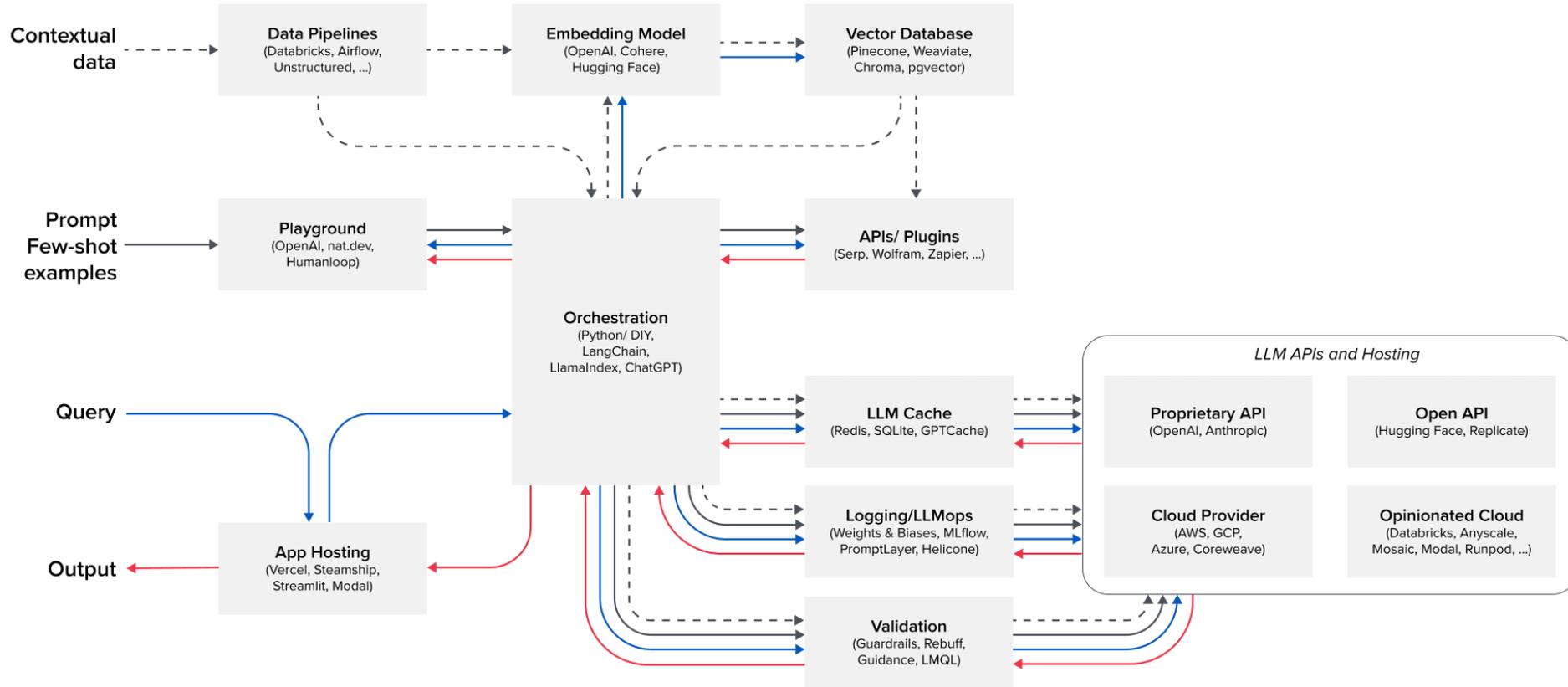
ML/AI Platform

Orchestration - Model & Data Drift - Audit-ability



LLM Stack

Foundation Models - Prompt - Fine Tune - RAG



LEGEND

Gray boxes show key components of the stack, with leading tools/systems listed

Arrows show the flow of data through the stack

- - - -> Contextual data provided by app developers to condition LLM outputs
- > Prompts and few-shot examples that are sent to the LLM
- > Queries submitted by users
- > Output returned to users